KNOT 4U

RETURN POLICY

Last updated July 9, 2021

Thank you for shopping at Knot 4U. We hope you are happy with your purchase. However, if you are not completely satisfied with your purchase for any reason, you may return it to us for a full refund or store credit. Please see below for more information on our return policy.

# RETURNS

All returns must be postmarked within 21 days of the purchase date. All returned items must be in be in new and unused condition, with all original tags and labels attached.

# RETURN PROCESS

To return an item, please email customer service at Info@Knot-4U.com to obtain a Return Merchandise Authorization (RMA) number. After receiving a RMA number, place the item securely in its original packaging include the return form provided and mail your return the following address:

Knot 4U

Attn: Returns

8463 E Via Cortina de Madera

Tucson, Arizona, 85747

**Please note, you will be responsible for all return shipping charges.** We strongly recommend that you use a trackable method to mail your return.

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# REFUNDS

After receiving your return and inspecting the condition of your item, we will process your return. Please allow at least 10 (ten) days from the receipt of your item to process your return. Refunds may take 1-2 billing cycles to appear on your credit card statement, depending on your credit card company. We will notify you by email when your return has been processed.

# EXCEPTIONS

The following items cannot be returned:

-personalized items

-special orders

For defective or damaged products, please contact us at the customer service number below to arrange a refund or exchange.

If your item is damaged or broken, please return all parts

# QUESTIONS

If you have any questions concerning our return policy, please contact us at:

Info@Knot-4U.com.